## Hello Everyone,

This is Md. Mahbub Hasan (Amber IT Limited, AS23956) from Bangladesh.

Firstly, I want to take a moment to express my heartfelt gratitude to the APRICOT Committee for selecting me as a Fellow of this Program ~ *I am truly thankful!* 

APRICOT (Asia Pacific Regional Internet Conference on Operational Technologies) is a well-known event focused on Internet Operations and Technologies in the Asia Pacific region. As a participant of **APRICOT Workshop**, I learnt:

- 1. **New Technologies:** We learned about the new Technologies & Tools from the Workshop which will help us to improve our day-to-day activities and increase efficiency.
- 2. **Best Practices:** The Workshops often covered best practices in Network Management, Configuration, Optimization, and Troubleshooting. We learned the strategies for enhancing Network Performance, Ensuring Reliability, and Mitigating Security Risks.
- 3. **Industry Trends:** APRICOT Workshops typically feature Presentations and Discussions on Current Trends and Challenges in Internet Operations and Technologies. This could include topics like Internet Governance, Regulatory Developments, Data Privacy, Policies, and the Impact of Emerging Technologies.
- 4. **Skill Development:** Workshops offered hands-on Training Sessions and Technical Deep Dives into Specific Tools and Technologies. This practical experience can enhance Attendees' Skills and Proficiency in their day-to-day Work.
- 5. **Networking Opportunities:** Participants got the chance to connect with Experts, Peers, and Industry Leaders, Fostering Collaboration and Knowledge Sharing. Building Professional relationships at events like APRICOT can be invaluable for staying informed and advancing one's career.

The **APRICOT Conference Week** ~ That was an unforgettable moment for me.

The APRICOT Conference provides valuable opportunities for Networking, Knowledge Sharing, and collaboration among attendees from various sectors including ISPs, Network Operators, Government Agencies, Academia, and the Private Sectors. Overall, APRICOT Conferences are highly regarded within the Internet Community for their Educational Content, Networking Opportunities, and Contributions to advancing Internet Infrastructure and Operations in the Asia Pacific region.

Being a part of this Event, *I feel proud as a Fellow!* 

The **Soft Skill Development** Training was awesome! All the Trainers including *William*, *Aftab*, *Terry*, *Sarah* delivered their best. We all the APRICOT Fellows learned a lot from that Session. I'm highlighting some key points related to our Professional Development and Skills Enhancement which we learned from the **Soft Skill Development** Training:

- Effective Communication Skills
- Critical Incident Handling
- How to talk with Management
- Building Customer Relationship
- Leadership Skill
- Decision Making
- Event Management

Each of these topics is important for Professional Growth and Success in various fields. Developing skills in these areas can enhance our effectiveness, productivity, and overall satisfaction in our Career.

Finally, the overall Program was excellent!

I've had the privilege of attending numerous Conferences and Workshops over the years. However, I must say that APRICOT 2024 stands out as an exceptional event that exceeded all my expectations.

The venue was so good, providing a conducive environment for Learning, Networking, and Collaboration. And the others including Hall, Food & Accommodation were excellent.

The Organizers' (APRICOT, APNIC, THNiC) dedication to creating a seamless experience for attendees was truly commendable.

In conclusion, APRICOT 2024 was an outstanding Event that left a lasting impression on me. I left feeling inspired, informed, and energized to apply what I've learned in my day-to-day work. I want to extend my heartfelt gratitude to the Organizers, Speakers, Sponsors, and Fellow Attendees for making this experience truly unforgettable. I eagerly look forward to attending future APRICOT Events and continuing to be a part of this vibrant Community.

Thank you,

Md. Mahbub Hasan (Amber IT Limited, AS23956)